## Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

In the Matter of	)	
	)	
Section 63.71 Application of	)	WC Docket No. 11-183
Open Range Communications Inc.	)	
For Authority Pursuant to Section 63.71 of the	)	
Commission's Rules to Discontinue the	)	
Provision of Interconnected Voice over Internet	)	
Protocol Service	)	

To: Marlene Dortch, Secretary

Attention: Wireline Competition Bureau

## FURTHER SUPPLEMENT TO REQUEST FOR IMMEDIATE AUTHORITY TO DISCONTINUE SERVICE

Open Range Communications Inc. ("Open Range"), by its attorneys, hereby submits this further supplement (the "Further Supplement") to its November 17, 2011 request for immediate authority to discontinue its provision of interconnected Voice over Internet Protocol ("VoIP") service ("Request") and first supplement to that request ("Supplement").

Open Range indicated in the Supplement that all customers were being notified to arrange for an alternative service provider. The notices were provided by email, by telephone calls initiated using an auto dialer system and by a notice on the Open Range website. Those notices have been completed.

As noted by Open Range in its Request, twenty customers filed comments in response to the Open Range application. In its Request, Open Range addressed the specific circumstances of each commenting customer. In its Supplement, Open Range provided copies of letters transmitted to seventeen of those customers. In this Further Supplement, Open Range provides the following information concerning the remaining three customers who did not receive follow-up letters from Open Range.

**Camden Comments (received 10/24/11)** 

The comments indicate that the customer has already changed to CenturyLink and seeks

a refund. The refund will be provided as described in the email and auto dialer notice sent to all

customers.

**Kelly Comments (received 10/19/11)** 

Open Range records indicate that the customer has already disconnected service and

ported his or her number to another carrier.

Polin Comments (received 10/17/11)

The customer was provided a cell phone with a prepaid account including four months

calling on November 17, 2011.

For the reasons set forth above and in its Request and Supplement, Open Range

respectfully requests immediate authority to discontinue VoIP service.

Respectfully submitted,

**Open Range Communications Inc.** 

By: /s/ Joe D. Edge

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Its Attorneys

November 18, 2011

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## **CERTIFICATE OF SERVICE**

I, Joe D. Edge, hereby certify that on this 18<sup>th</sup> day of November, 2011, a true copy of this Application of Open Range Communications Inc. was sent via first class, postage paid United States Mail to the following:

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